


PREVENTING INJURY IN THE WORKPLACE

A SUPERVISOR'S
GUIDE TO
(SAFETY)
LEADERSHIP



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DEDICATION

This book is dedicated to Aubrey Daniels.

*If I have seen further,
it is by standing on the shoulders of giants.¹*

¹ Isaac Newton, 1676

WHAT PEOPLE ARE SAYING ABOUT

A SUPERVISOR'S GUIDE TO (SAFETY) LEADERSHIP

The truth is that most frontline supervisors are managing people in ways that limit the results they get. This book helps unlock the mystery around creating a great safety culture and enables frontline supervisors to see their role in it. “A Supervisor’s Guide to (Safety) Leadership” helps them see that the magic is in taking care of their people and shows them how they can do that.

—Gary Catapano, Senior Vice President of Safety
First Student, Inc.

Simple and yet so powerful, Agnew provides a combination of practical tips and tools from a supervisor’s perspective that demystifies the approach to achieving sustainable safety improvement.

—Maria Krysa, Director, Olin Responsible Care & Quality
Olin Corporation

Frontline supervisors are the linchpins of safety...and this book is the keystone, the linchpin, for safety leadership success. This gets to the most critical step of a successful safety process—enlightening and teaching how to engage the workforce. To pull it all together, “A Supervisor’s Guide to (Safety) Leadership” is THE formula. A must-read!

—**David F. Julian, Vice President Safety and Environmental
(Retired) Norfolk Southern Corporation**

If only I had this book 30 years ago as a frontline production supervisor—I now see how my unintentional use of negative reinforcement stifled the discretionary effort of my people. This book is not only applicable to a frontline supervisor but to all layers of management in an organization. Understanding the power of positive reinforcement as it relates to the behaviors of those we work with can yield a more productive and safe work environment for all. The easy part of this process is reading the material. The challenge is being diligent in using these tools and techniques. But in doing so, you will be surprised by how much more effective you become.

—**J.W. (Jim) Latham III, Director of Positively CONSOL
CONSOL Energy**

Dr. Judy Agnew’s latest book, “A Supervisor’s Guide to (Safety) Leadership,” provides practical guidance for how frontline supervisors can positively impact safety. This book appeals to safety leaders at all levels, but the focus on tools for men and women leading from the ground gets right at the heart of how to make a big difference. While leadership top down is always critical, frontline supervisors need practical tools to help them achieve safety excellence and build a safety culture that leads to sustainable results—while at the same time managing production and quality demands. Dr. Agnew’s book lays out clear and sensible, easy to follow, bite-sized steps that all supervisors can take to make a positive impact on the health and safety of the people who work for them.

—**Karin Stamy, System Director Safety
Norfolk Southern Corporation**

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